

EVALUATION FORM



MENTAL HEALTH FIRST AID
 Jobcentre Plus Cohort
 20th & 21st September 2011

0 = lowest and 10 = highest

	0	1	2	3	4	5	6	7	8	9	10
Please score your personal confidence of how best to support others with a mental health problem BEFORE the course.	1	1		4	3	5	1	2			
Please score your personal confidence of how best to support others with a mental health problem AFTER the course.						1		7	6	2	1
Please score your knowledge and understanding of how best to support others with a mental health problem BEFORE the course.	1		1	6	1	4	1	1	2		
Please score your knowledge and understanding of how best to support others with a mental health problem AFTER the course.						1	1	6	5	3	1

How would you rate the following?	Very Poor	Poor	Neither	Good	Very Good	Comments
Instructor				3	14	
Presentation Slides			1	11	5	
Video Clips			1	10	6	
Information in the Manual				7	10	
Learning Exercises				9	8	
Environment			2	13	2	
Structure				12	5	
Content				9	8	
Overall Course				9	8	

How will you make use of what you have learnt?

- Try to use so I can understand people with these conditions.
- In supporting colleagues at work.
- In ongoing dealings with staff.
- Share with others, develop good attendance management strategy. Thank You!
- Reinforces methods used – support staff now.
- Will try out on staff.
- Early identification of MH issues.
- To support my staff.
- With supporting staff, dealing with customers.
- Support staff.
- I think I can use the strategies not only for people with mental health but for those coping with change and challenges.
- To better manage my staff.
- It will help me manage staff with mental health issues more effectively.

Do you have any other comments?

- Very heavy course content and sometimes repetitive.
- Excellent – sometimes out of comfort zone.
- Really pleased I attended.
- Recommended for those who work with people who suffer with mental health issues and need perspective and insight into what it means from the 'other side'.
- Very useful & informative.